



State of Louisiana  
LOUISIANA REAL ESTATE COMMISSION

JOHN BEL EDWARDS  
GOVERNOR

March 28, 2019

To Whom It May Concern:

I am the Education Program Manager for the Louisiana Real Estate Commission. The Louisiana Real Estate Commission is a state government licensing and regulatory agency. We recently contracted with StateReporting.com to provide the LREC with an education management software platform, which included a strict launch date deadline.

In an effort to avoid potential interference and/or disruption during our annual license renewal, it was extremely important to meet the launch date deadline. StateReporting.com did a good job of cultivating a teamwork-oriented atmosphere when working with staff, education providers and licensees to find solutions to problems and overcome any challenge during the launch. StateReporting.com staff consistently demonstrated enthusiasm, excellent communication skills and a professional demeanor while timely meeting the launch date deadline.

Direct feedback received from our course providers on StateReporting.com services were overwhelmingly positive with plaudits for their "live chat" feature and phenomenal responsiveness with a high level of quality customer service. The Commission's partnership with StateReporting.com has proven to be a benefit to education providers as well as licensees.

Myself, along with one other person in the Education division, work closely with StateReporting.com. We found StateReporting.com to be reliable, dedicated, and effective when responding to feature requests. Their knowledge, attention to detail, and ability to expeditiously fulfill specific functionality requests provided a smooth and easy transition to the education management platform. StateReporting.com streamlined and automated the administration of the LREC regulated CE program while keeping the same education provider applications and licensee renewal forms. The software is easy to use and updated regularly.

We are highly satisfied with StateReporting.com and their level of training, commitment, and dependability. The StateReporting.com staff are professional, organized and very pleasant to work with. We look forward to doing business with StateReporting.com for years to come.

It is with confidence that I highly recommend the services of StateReporting.com. If you have any questions, please feel free to contact me or you may contact Mrs. Dusty Evans in the Education division.

Sincerely,

Debbie DeFrates

Education Program Manager