



SOUTH DAKOTA
DEPT. OF **LABOR**
& **REGULATION**

SD STATE PLUMBING COMMISSION

DEPT. OF LABOR AND REGULATION

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The South Dakota State Plumbing Commission started working with StateReporting.com in January 2018 to start development of the SD Plumbing Commission/StateReporting.com continuing education site. The journey has been very progressive and satisfying from the start. Communications are always clear and prompt. When on-line you click on the little green chat symbol and they are ready to help.

From start to launch was a matter of a couple months working with our State BIT Program and our Database being dated StateReporting.com has been able to work with the system and provide this commission and the licensee's the information and ability to do their continuing education on line to complete our requirements annually.

Being able to have the StateReporting.com link on our website is a 'one stop shop' for us, the licensees and the proctors. CE Proctors have their information at the licensee's fingertips. StateReporting.com does an excellent job of explaining how the proctors can download their continuing education to review and accept or deny the courses provided. I am notified when a provider has submitted their course, I log in and review the materials and then choose or deny what is offered. Once approved that course is available to the licensee and listed among the other approved courses.

Streamlining the licensee information helps both the licensee and proctor as well as our staff. Licensees can easily choose what course they want, they can review their history and leave feedback. They can also review what courses they have taken. They can log in and update their personal information. The proctors can submit materials easily and when they are approved they can log in to the licensee files and record the licensee's hours. Using StateReporting.com the commission can verify the completion of CE to allow renewal for the next year.

And question an individual may have while on the site is promptly answered by clicking on the chat box. We are very happy working with StateReporting.com and look forward to continuing our journey and expand possibilities for future growth.

Sincerely,
Nina Ripley
Executive Director